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ARIZONA CORPORATION COMMISSION

September 14, 2016

To: Docket Control

RE: Arizona Public Service Company – Customer Comments

Docket No. E-01345A-16-0036 and E-01345A-16-0123

Please docket the attached 5 customer comments OPPOSING the above filed case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission

DOCKETED

SEP 15 2016

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NK

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AZ CORP COMMISSION
DOCKET CONTROL
2016 SEP 15 A 9:14

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Jenny Gomez	Phone: <<< REDACTED >>>	Opinion Date: 9/14/2016
Opinion Number: 2016 - 134578	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 9/14/2016 9:38 AM	
Rate Case Items - Demand/ Opposed		

First Name: Catherine	Last Name: Matina	Account Name: Catherine Matina
Address: <<< REDACTED >>>		
City: Sedona	State: AZ	Zip Code: 86341
Home: <<< REDACTED >>>	Email: <<< REDACTED >>>	

Company: Arizona Public Service Company	Division: Electric
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Nature Of Opinion**Docket Number:** E-01345A-16-0036**Docket Position:** Against

Yet again, APS is seeking a way to drain the economic stability of its captive consumers. We have NO Choice other than APS to provide any electricity to us. There is no competition. They have forced the smart meter on many unwitting victims in Yavapai County over the last two years, although we have stood up to them and so far have retained our rights to have the meter of our choice...NOT a smart meter. Now, they wish to institute on demand-based rates. Yet another way to force consumers toward smart meters, isn't this? And on the heels of their claim that the smart meter was NOT aimed at demand-based rates...HA ! laughable and deceptive. This new strategy is so harmful to the lowest of income residents that it is an outrage. Many of the residents across this state are not even earning basic wages that support their everyday needs. Now the APS wants to further harm these same residents by instituting this on demand rate. We say ENOUGH! Larger families will be harmed by this rate demand. Elderly or ill who have needs which require electrical equipment and or monitoring will be harmed. The youngest families, just starting to gather some momentum, or just beginning to see daylight from past economic downturns will see their income drained by APS. How dare APS demand this rate increase? If the AZ Commissioners give in to this latest plan, what happens to those of us who refused those smart meters? Our health will suffer if we are forced into those meters. This greed of corporations has got to end, and it is up to the Commission to stop it, right now. Please!

Investigation			
Date:	Analyst:	Submitted By:	Type:
9/14/2016	Jenny Gomez	Telephone	Investigation
Noted and filed for the record in Docket Control.			

Arizona Corporation Commission
Utilities Complaint Form

Investigator: Jenny Gomez **Phone:** <<< REDACTED >>> **Opinion Date:** 9/14/2016
Opinion Number: 2016 - 134603 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Solar In Favor **Closed Date:** 9/14/2016 9:53 AM
 Rate Case Items - Opposed

First Name: Jlm **Last Name:** Malusa **Account Name:** Jlm Malusa
Address: <<< REDACTED >>>
City: Tucson **State:** AZ **Zip Code:** 85716
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Arizona Public Service Company **Division:** Electric

Nature Of Opinion

Docket Number: E-01345A-16-0036 **Docket Position:** Neutral

Thank you for soliciting my opinion. I'm in favor of distributed solar, and for retaining net-metering, as they stand today, 12 Sept 2016. If utilities need to increase their rates, I'd prefer that it be done through usage, not the base charge.

		Investigation	
Date:	Analyst:	Submitted By:	Type:
9/14/2016	Jenny Gomez	Telephone	Investigation
Noted and filed for the record in Docket Control.			

Arizona Corporation Commission
Utilities Complaint Form

Investigator: Jenny Gomez	Phone: <<< REDACTED >>>	Opinion Date: 9/14/2016
Opinion Number: 2016 - 134579	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 9/14/2016 10:09 AM	

First Name: Lois	Last Name: Collins	Account Name: Lois Collins
Address: <<< REDACTED >>>		
City: Phoenix	State: AZ	Zip Code: 85023
Home: <<< REDACTED >>>		

Company: Arizona Public Service Company	Division: Electric
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Nature Of Opinion**Docket Number:** E-01345A-16-0036**Docket Position:** Against

APS has no need to raise the rates. The rates as they are now are a burden to the average citizen. The APS CEO and other Officers receive generous bonuses that average 337 K and salaries over half a million. Their options are 6M. This is sufficient. APS can do the right thing and avoid the decision of greed to raise rates. Hopefully this will contribute to decrease the gap in the U.S. between the 1% wealthy and the rest of the population. The policy of corporate milking profits for a few CEOs over the last few years has caused instability in our society and has wore down the very fabric of our democracy. APS can continue to make a profit and expand the use of solar energy to help the environment. They can continue to pay their executives well without a rate raise. No to the inappropriate rate raise.

		Investigation	
Date:	Analyst:	Submitted By:	Type:
9/14/2016	Jenny Gomez	Telephone	Investigation
Noted and filed for the record in Docket Control.			

Arizona Corporation Commission
Utilities Complaint Form

Investigator: Jenny Gomez **Phone:** <<< REDACTED >>> **Opinion Date:** 9/14/2016
Opinion Number: 2016 - 134577 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Demand/ Opposed **Closed Date:** 9/14/2016 10:14 AM
 Rate Case Items - Opposed

First Name: Rhonie **Last Name:** Lenhart **Account Name:** Rhonie Lenhart
Address: <<< REDACTED >>>
City: Parker **State:** AZ **Zip Code:** 85344
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Arizona Public Service Company **Division:** Electric

Nature Of Opinion**Docket Number:** E-01345A-16-0036**Docket Position:** Against

The 3 part demand- base rates will be a big increase for us. Parker is a small rural community. People work, go to school and go home. Especially from May to October, it is often too hot to do much outside so most of us are inside, using our electricity more than any other time of day or year. We also have mostly moderate to low income. I feel this would put a serious burden on our already stretched incomes. We do not have many of the alternative venues of the larger cities. There are many here who have invested in solar power for exactly that reason. To deny us the affordability of solar power and increase our rates would significant hardship on many of us. I can not afford air conditioning, so I have an Evaporative cooler, and several fans. Using me as an example, y home is all electric. We are a single parent household of 5. I am already on the low income assistance program and my electric bill is close to \$350.00 per month! In the winter we use oil heaters and sunshine for heat. I am also on the equalizer program which helps. I would fear that many of our elders and less fortunate families will attempt to save their money and suffer the heat causing health risks. Please do not approve this application.

		Investigation	
Date:	Analyst:	Submitted By:	Type:
9/14/2016	Jenny Gomez	Telephone	Investigation

Noted and filed for the record in Docket Control.

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Jenny Gomez	Phone: <<< REDACTED >>>	Opinion Date: 9/14/2016
Opinion Number: 2016 - 134606	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 9/14/2016 10:20 AM	
Rate Case Items - Solar In Favor		

First Name: Jennifer	Last Name: Wylie	Account Name: Jennifer Wylie
Address: <<< REDACTED >>>		
City: Tucson	State: AZ	Zip Code: 85716
Cell: <<< REDACTED >>>	Email: <<< REDACTED >>>	

Company: Arizona Public Service Company	Division: Electric
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Nature Of Opinion**Docket Number:** E-01345A-16-0036**Docket Position:** Against

The proposed changes to solar power from roof top systems are anti-progressive and WRONG! We need to encourage solar, not make it prohibitive. Net metering should stay as it is. The idea of changing these rates is disgraceful. Please keep it as is and resist the backward-looking changes as proposed! Thank you for your attention to this matter. I'll be watching to see what happens here.

		Investigation	
Date:	Analyst:	Submitted By:	Type:
9/14/2016	Jenny Gomez	Telephone	Investigation
Noted and filed for the record in Docket Control.			
